

MIDLANDS PARK HOTEL

Tips & Gratuities Policy

We don't put service charges on your bill; everyone who works in service shares the tips, Midlands Park Hotel does not take a penny.

Tipping and service charge can vary from business to business. Every restaurant is different, and everyone feels very strongly that their way of doing things is 'the right way'. We want to live to our value of "doing the right thing" and ensure we don't clash with what our people feel is 'right', but also stay true to what we believe in. One of those things is that **service is a team sport.**

We don't think your server is the only person to influence whether you have a good time at Charter Bar & Eatery: the person who greeted you at the door, made your drinks, cleaned your table, brought your food, and oversaw what we hope was an exceptional experience ... **they all had an influence, and all deserve a share of tips. Midlands Park Hotel on the other hand, do not deserve any of your tips.**

Any tips left on a credit card are subject to VAT and PRSI, we deduct those at source, tips left in cash are shared between the team, they are not handled by us.

What we don't want to compromise on, however, is that **every penny goes to our teams, not to Midlands Park Hotel** and that tips are never used to make up anyone's basic wages.

We hope you enjoy your experience at Midlands Park Hotel, we thank you for joining us, welcome back those of you who have visited before and welcome those we have only just met.